

If you're short on time or can't visit our dedicated charging page, here are some handy tips to get you started:

- › ORA 03 comes equipped with a CCS socket, capable of charging from just 42 minutes using a DC rapid charger (15-80%). Max charging 67kW
- › Charging ORA 03 at home using a wall charger can take from 5 hours and 40 minutes (15-80%)
- › If you're out and about, ORA 03 can charge publicly on the street using an 11kw charger from 3 hours and 20 minutes (15-100%)
- › Generally, electric vehicle batteries do degrade minimally over time. It's considered best practice to only top up to 80% battery capacity when possible
- › You can actively set the desired charging limit to prevent unnecessary electricity usage [select 'All Apps' Icon > Power Assistant > Charging Management]
- › You should always unlock your car before plugging in your charging cable and then lock to secure in place
- › There is a yellow-cable, manual release for the charging socket inside the bonnet located on the passenger side just below the windscreen
- › If looking to find public charging points, you can simply say 'Hello ORA, find nearest charging station' or use tools like ZapMap or Octopus Electroverse.

KEY CONTACTS

Breakdown:

Every new ORA 03 comes with 5 years breakdown cover which is available to you 24/7 365 days a year. Your ORA 03 will be automatically enrolled into the ORA Mobility Services programme.

Call: +44 2033 756901

Press: call button located near the rear view mirror on the passenger side of the vehicle

Servicing:

Service intervals for ORA 03 are amongst the best-in-class, set at every 2 years or 18,000 miles. Time flies when you're having fun, so when you're ready, contact your Retailer directly to get booked in.

Need Help?

Your Retailer is best placed to help with all things GWM ORA, think of them like your dream pit crew. So, if you have any questions about your new car-panion 3, or even 3,000, miles into your time together, they're here to help!

SOS

In emergency situations only, you can press the 'SOS' button to automatically be connected to emergency services.



[GWMORA.CO.UK/OWNERS](https://www.gwmora.co.uk/owners)

ORA GWM



GETTING STARTED

ORA 03

Key Features & Settings



NICE TO MEET YOU!

New to electric vehicles? Or new to GWM ORA? We've put together a handy guide to make setting up your new ORA 03 a breeze.

We've split this guide into eight key sections that focuses on: Charging, Battery & Range, GWM ORA App, 'Hello ORA' Voice Assistance, Infotainment, Climate Control, ADAS (Advanced Driver Assistance Systems) and Customer Aftercare.



LET'S START WITH CHARGING

Charging your ORA 03 is perhaps one of the most important aspects of EV ownership and is something that you'll get to grips with very quickly.



We've created a GWM ORA owners page to help you get up to speed with all things ORA 03. Here you can check out charging tips, access the owner's manual, explore key features and more!



BATTERY AND RANGE

ORA 03 is available with either a 48kWh or 63kWh battery, offering up to 193 or 260 WLTP electric miles respectively.

Electric vehicle range is affected by a number of factors, including external temperature, driving style and in-car functions such as climate control. ORA 03 has an adaptive range feature that ensures you're always presented with an accurate representation of your real world range based on previous journey data. This is why you might see a lower range displayed, even when the battery capacity is at 100%.

THE GWM ORA APP

To unlock the full potential of your new ORA 03, we recommend downloading the GWM ORA app from your phones app store.

Binding ORA 03 to the GWM ORA App allows you to enhance your ownership experience through additional functionality including activating your free 18 month entertainment bundle. Through our handy app, you can also do things like pre-heat and pre-cool your vehicle, lock and unlock, open windows and check your vehicle status.

For full details on pairing the app to your new vehicle, please visit:
www.gwmora.co.uk/owners/app/



HELLO ORA VOICE ASSISTANT

ORA 03 comes with an intuitive and friendly voice assistant to enhance your ownership experience and make driving even easier.

When out and about, the 'Hello ORA' voice assistant can perform a whole host of functions. As a starting point, why not try these commands:

"Hello ORA..."

"Turn up the volume"

"Open driver window half way"

"Find nearest charging station"

"Let's play Geoquiz!"

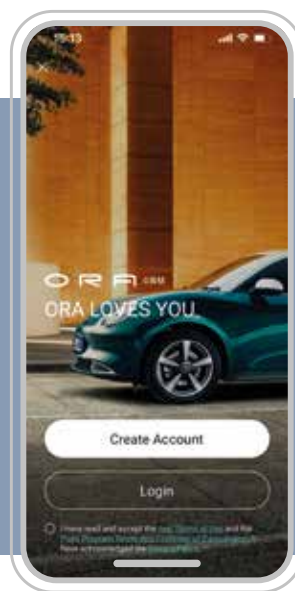
"What's the weather like in London"

"Set fan speed to maximum"

A full list of commands can be accessed via your infotainment screen by navigating to [System Settings > Sound > Voice Assistant]

DOWNLOAD THE APP

From the Apple App Store. Search GWM ORA on other platforms.



INFOTAINMENT

Almost all vehicle settings can be accessed through the infotainment screen (left), which is where you will access features like satellite navigation, radio, vehicle safety settings, display settings and more. The screen located directly in front of the steering wheel displays driver information (right) only and can be controlled via the steering wheel button cluster on the right hand side; here you will find trip data and depending on your display preference, real time traffic data. The left hand side steering wheel button cluster controls information on the infotainment screen only.

When choosing your settings preferences at the start of a journey, please be aware that core functions such as safety systems are always set to default 'on'. This means that if you choose to turn off certain safety settings, it will not be a permanent choice and the feature will default to 'on' for future journeys.

ORA 03's 18 month entertainment package enables access to 'online' features such as Online Radio. When using Online Radio, you will have to select and choose your preferred station upon entry to the vehicle. Traditional radio station formats like DAB, AM or FM will resume playing upon entry.

Online radio also enables a host of features like podcasts, online music and you can even sync with your Deezer or Spotify accounts [Home > Online Radio > Settings > Link My Account] for the ultimate personalised experience. You can also listen to your favourite podcasts, songs and radio stations in multiple languages and access international content by selecting: [Home > Online Radio > Language / Homepage Country]

CLIMATE CONTROL

Heating and cooling your ORA 03 can be done either through the infotainment screen or by using the 'Hello ORA' voice assistant. The GWM ORA app also allows you to pre-heat or pre-cool the cabin prior to setting off on your journey.

Setting your temperature is easily done via a simple temperature slider on the screen, for 'heating' please ensure that the 'sun' icon is switched 'on' as without this the vehicle will not provide heat through the climate control system.

Basic climate control functions can also be accessed using the physical buttons located towards the middle of the dashboard, below the infotainment screen. These buttons allow you to turn on/off the climate control, AC, and activate de-misters for the front, rear and side mirrors.

ADAS (ADVANCED DRIVER ASSISTANCE SYSTEMS)

Thanks to its comprehensive ADAS, ORA 03 has achieved a very high 5-star Euro NCAP safety rating and was also commended as being one of the top 10 safest cars to launch in the UK in 2023.

As standard ORA 03 comes equipped with 360 surround cameras, adaptive smart cruise control, lane change assist, blind spot detection, traffic sign recognition, auto emergency braking and rear cross traffic alert and brake.

You can disable various features of the safety systems in the vehicle to suit your personal driving style. Lane departure warnings and fatigue detection are common settings that some drivers may want to disable for an unassisted driving experience. This can be done in 'Vehicle Settings' via the infotainment screen: [Vehicle Settings > Intelligent Driving]